



Hayle & St Ives Community Network

☆ Useful Numbers and contacts for concerns / queries / questions / guidance ☆

Adult Social Care Concerns about a vulnerable adult's safety and well-being – Call Adult Social Care on 0300 1234 131 during working hours and 01208 251300 out of hours.

Easy-Read information/guidance about Coronavirus <https://www.mencap.org.uk/advice-and-support/health/coronavirus?fbclid=IwAR3P6fx4DNWOF6JVigLP9K8oRQZOvDQAvKN8lrnxSMblgqP7k9jfgrcmnhk>

Cornwall Council related questions or queries email covid19@cornwall.gov.uk

Council Tax enquiries 0300 1234 171

Cornwall Council Online (list of categories and links in link, including housing, family services, schools et) <https://www.cornwall.gov.uk/council-and-democracy/contacting-the-council/contact-us-online/>

Domestic Abuse – if worried about quarantining in a home where you do not feel safe, live help is available for national domestic abuse hotline 24/7 0808 2000 247

HMRC Tax helpline to support businesses affected by coronavirus (COVID-19) 0800 0159 559.

HMRC Employers general enquiries 0300 200 3200

HMRC Employees' general enquiries 0300 200 3500

HMRC help line for self employed who are struggling due to COVID19 0800 0195 559

Gov.uk online for latest guidance on social distancing/isolating at home/shielding.

Childline 0800 1111

Samaritan 116123

☆ Misc Services / Information ☆

Library – online – <https://www.cornwall.gov.uk/leisure-and-culture/libraries/> join and be sent a borrower number to start using online.

Affordable rooms for those who are not able to isolate with family. £80-£160 per week, private en-suite incl heating, water, electricity, wifi. Kitchen facilities with storage space (shared) email enquiries@hotelstives.com or phone 01736 795277

Recipe search by ingredients you have at home Just add your ingredients and Supercook instantly finds matching recipes from the most popular cooking websites!

https://www.supercook.com/?fbclid=IwAR05o4Ip5fvxyfns7SCNqQIIVOD6nqx0HbUc_1wZ7KclaBlSzfFiSjXtJxk#/recipes

Bin and recycling services are running as normal. Please note that waste and recycling centres are CLOSED however.

Breathe Communities have a facebook live stream that is fun and interactive Th/Fr/Sat 10.30 am.

Also, a rota to phone people daily to check in on needs and health (both physical and emotional) if anyone wants a daily call let them know. 07812110273 or breathecommunities@gmail.com **Volunteer Cornwall** – “Flu Friends” <https://www.volunteercornwall.org.uk/22-news/392-coronavirus-can-you-help-> They are currently creating a list of volunteers to help those self-isolating, will complete services such as food shopping.

Electric and Gas ‘smart’ meters – if you call your service they can credit your meters if you are unable to leave the house.

Local support with getting supplies or someone to talk to in Mousehole – please phone Solomon Brown Hall 01736 731040

The EE shop is offering to help set up skype, whatsapp calling etc if people are able to visit the shop or get relatives to take their phone in.

Sailflags are offering a free flag or banner to any local foodbanks, charities or other worthy causes that can make use of one. info@sailflags.co.uk

Last Chance Hotel Animal Rescue and Rehome offering to get pet supplies to vulnerable/older people. 01209 281159

Royal Mail info – it is safe to send and receive mail in the post.

Penwith Service Centre / Tyres / MOT_Station are offering to collect and delivery cars needed for MTO etc etc 01736 740073

☆ Store Times for older / vulnerable people / key workers ☆

Co-op (Market Jew Street only) 8-9am mon-fri and 10-11 sun for vulnerable people.

Nationwide Bank 8am to 9am for older/vulnerable people.

Tesco (all stores) 9am-10pm Mon, Wed, Fri (older and vulnerable) , Sun 1 hour (before opening) for NHS workers only

Asda Hayle : Fridays open 7am-9am for over 70s/vulnerable with carers

Iceland Penzance: Wednesdays 9am-11am for older people

Sainsbury's Penzance mon, wed, fri 8-9am for over 70s (from 23/3 vulnerable, over 70s and people with a disability given priority for online delivery slots) and every 30 mins before opening for NHS/Social Care staff (mon-sat).

Morrisons Penzance 7-8am for NHS staff.

☆ Food Delivery Services ☆

Community Kitchen, for people who are older, potentially vulnerable or self-isolating. Delivering soup, pasties and stews £2 a meal wed-sat. 01736 759500 or advice@dialcornwall.org.uk

Bosavern Farm do a weekly veg box delivery. £10 large, £6 small. Delivery to your door £1 or collect from Redwing Gallery free (Fridays 2-4pm). <http://www.bosaverncommunityfarm.org.uk/veg-boxes/>

Dominos continue to deliver and have a 'no contact' procedure they are following.

Trink Dairy has a farm shop open 24/7 with hand washing and sanitiser. Also Cornhill Farm free range eggs. Their cows are milked every day. Also their 'Where to Buy' page on their website is being updated regularly, with filters to see where to buy and who delivers. <https://www.trinkdairy.co.uk/where-to-buy-trink-milk/>

Chypraze Farm Produce can delivery locally sourced meat 07841 638293

Jon Dorys Fish and Chips can deliver on fri and sat evenings between 5 and 9pm 07599109960

Celtic Fish and Game can deliver mon, tues, wed 01736 797470 or freephone 08000187470

Costcutter in Carbis Bay are now doing delivery's on a Monday and Saturday. £2 if the order is under £25 and free if over £25. 01736 759148

St Ives Food Company are now offering home deliveries.

Baker Toms has a mobile bread van focusing on visiting small communities / villages who don't have good access to shops. Check their website for details of where the van will be as it changes daily.

Food For Families-Food Bank is open for emergency food parcels. Phone 07925298587 or contact on facebook.

☆ Health and Well-being ☆

Inclusion Matters - Anyone isolating (or have family members that are self-isolating) who require practical support such as shopping, loneliness or accessing local community services 01872 266383 (day time hours).

DIAL (Disability Cornwall) service for advice or feeling isolated and in need of a chat, or practical support, collecting meds and shopping. 01736 759500

What to do if you are anxious about corona virus https://youngminds.org.uk/blog/what-to-do-if-you-re-anxious-about-coronavirus/?fbclid=IwAR1qoj_QYki6CgdXAjSmTyzbrKj-MLINJVAeOtGdMNAstztLaoTv6gA6vs

5 Best Ways to Handle Coronavirus anxiety, isolation and staying positive video
https://www.youtube.com/watch?v=VpfoG4Q9BtQ&feature=share&fbclid=IwAR3Rkpi7enY51M7a3o5x17VpZJfI5G2flu_HQZaI5QW-1eIboKY4VlIeIWY

Ways to stay social online while in self-isolation https://www.bbc.co.uk/news/technology-51966087?fbclid=IwAR0tponVRdlq-4SlCpqMY_Ey34iM7HOnTvXJ0x4JK4n0ubFYOD0ixNEwsWA

Tindals on facebook are offering online cookery sessions. Also for videos on how to create restaurant quality meals in your own kitchen in under half an hour with food from our local butcher and ingredients from the Co-op

Counselling for Social Change is a registered charity providing low-cost counselling to people across Cornwall. As part of the community response to the Covid-19 pandemic, we are offering free 30-minute one off online slots for people across Cornwall to talk to a counsellor info@counsellingforsocialchange.org.uk or call us on 01736 364 722.

Down Dog (Yoga for Beginners, HIIT, Barre, and 7 Minute workout) app is now free until July.

Yoga and Pilates. Clarence House in PZ remains open for yoga, pilates etc (check website for classes / updates).

Value Lives Crisis Service (no face to face visits) phone 01209 438 option 1.

Inclusion Matters Helpline Please direct individuals who are concerned about self-isolation and needing support to – 01872 266383.

Penlee Inspired Online – A digital exhibition of works at Penlee House Gallery and Museum. Starting on Monday 23rd March. Follow on facebook @penleehousegallery.

Your Way has a live chat for age 11-25 who need someone to talk to. Between the ages of 1-5pm. Visit your-way.org.uk

National Trust have removed all pay barriers from their parks and gardens, and all car parking charges have been removed. *update* all gated sites have been closed. Please refer to https://www.nationaltrust.org.uk/press-release/the-national-trusts-latest-statement-on-coronavirus-covid-19?fbclid=IwAR3aEjrFFBfbzbfjOJ9WbpTk_RAmfVVC5dANyogXqtlnAEbXwmO7PDsKVM for up to date info re NT.

Virtual 'tours' are available on the internet. Youtube have tours of different parts of Cornwall. Also, there are virtual art gallery tours.

The Happy Newspaper, full of happy and positive news <https://thehappynewspaper.com/> You can joint heir email list for free.

☆ Children ☆

David Walliams is releasing a FREE audio story every day for the next 30 days

https://www.worldofdavidwalliams.com/elevenses/?fbclid=IwAR0p3PY8rj_e3uyV2BnCWBFzLuxDjHCZ3yqrmhxK877cfmch1SVofZrJsk

Free Printable activities for Young Learners https://www.mathletics.com/au/for-home/early-learner/?utm_source=Facebook&utm_medium=Social&utm_campaign=HOMEUSER_MX0001&utm_content=image2

Explore London's Museums from Home <https://mumsdotravel.com/2020/03/how-to-explore-londons-top-museums-from-home/?fbclid=IwAR2JL8Woi6evaHDjjGLw63sCYKTN4t42Krq1oyVEEtNQ9nSEdyP0Yc7P4H8>

Rainbows! Children everywhere are drawing/painting/making rainbows and displaying them in their windows for other children to 'spot the rainbow' when out for their walks.

